GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:78
ANSWERED ON:26.02.2008
PCR CALLS
Jha Shri Raghunath

Will the Minister of HOME AFFAIRS be pleased to state:

(a) the number of calls received by Delhi Police control room during each of the last three years till date;

(b) the actual number of cases registered during the above period and the number of cases out of these cases which were converted into criminal cases;

(c) whether Delhi Police has prescribed any time limit to reach the complainant or the site of crime from the time of receiving call;

(d) if so, the details thereof alongwith the reasons for not following the time limit by the PCR vans;

(e) whether Delhi Police has conducted any monitoring of such calls received by Control Room; and

(f) if so, the details thereof and if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS(SHRIMATI V. RADHIKA SELVI)

(a) & (b): The requisite information is given below:

Year	PCR Calls received	No. of criminal cases registered	No. of cases on which action taken under various Laws/Act etc.
2005	965635	29493	31598
2006	1068186	31296	24506
2007	1211613	32007	23095
2008 (upto 15th Feb.)	157442	3327	1425

(c): No time limit has been prescribed.

(d): Does not arise.

(e) & (f): The monitoring of the calls is in-built in the system. The calls received in Police Control Room are informed to the staff of the nearest available Mobile Patrol Van (MPV) and they report back the situation after reaching the spot of incidents. The record of the conversation is also monitored.